

Type of Resource	Name, Address, Phone Number	Website Information	Additional Information
Resources and services, state wide, by zip code	2-1-1 Virginia Dial 2-1-1	https://211.getcare.com/consumer/index.php	2-1-1 is an easy to remember phone number connecting people with free information on available community services. When you dial 2-1-1, a trained professional listens to your situation and suggests sources of help using one of the largest databases of health and human services in Virginia.
Food Bank	Peninsula Food Bank 2401 Aluminum Ave. Hampton, VA 23661 (757) 596-7188 S.H.A.R.E. Program	www.foodbankofhamptonroads.com	Access to all food bank information as well as documents needed to receive food assistance. S.H.A.R.E. is a network of churches and community agencies that serve as a food distribution site. Participants contribute \$17 in cash, by check or EBT card, donate two hours of volunteer time, and receive a food package worth at least \$40 from the site.
Abuse Hotline	Adult Abuse, Neglect, and/or Exploitation of Elderly and Incapacitated (Hotline) (757) 926-6329 888-83-ADULT (888-832-3858)	www.dss.virginia.gov	Services offered may include home-based care, transportation, adult day services, adult foster care, nutrition services and legal intervention in order to protect the adult. Services may also be arranged for individuals in emergency situations who lack the capacity to consent to services.
Alcoholics Hotline	Alcoholics Anonymous (757) 253-1234 (David)	AAvirginia.org	Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism.
Domestic Abuse Hotline	Battered Women/Spouse Abuse/Domestic Violence (757) 723-7774, 24 hr hotline 800-799-7233, national hotline	www.transitionsfvs.org www.thehotline.org	Domestic violence (also called family violence) is a pattern of behavior and a method of control. One person dominates other household members by physical violence and/or psychological abuse. 24/7 hotline to find local services in your area

Birth & Death Certificate Hotline	Birth & Death Certificate 1-804-662-6200	www.vdh.virginia.gov/vital-records/	Vital Records are available to immediate family members only- mother, father, husband, wife, child, brother, sister and grandparents with valid ID. Birth records can be issued to the legal guardian with proof of custody papers. Aunts, uncles, cousins, in-laws, etc. cannot obtain a Vital Record.
Child Abuse Hotline	Child Abuse (Hotline) 800-4-A-CHILD 800-422-4453 (757)926-6600, Newport News	https://www.childhelp.org/hotline/ www.dss.virginia.gov	Child Protective Services at the Virginia Department of Social Services collaborates with existing networks of public and private non-profit child abuse and neglect prevention programs to provide child abuse and neglect prevention services to families throughout Virginia.
Missing Children Hotline	Child, Virginia Missing Children Information VA State Police 1-800-822-4453 National Center for Missing and Exploited Children 1-800-THE-LOST (843-5678)	www.vsp.virginia.gov http://www.missingkids.com	The Clearinghouse operates as Virginia's center for missing children administered through the Virginia Department of State Police. The clearinghouse is linked to all Virginia law enforcement agencies through the Virginia Criminal Information Network, the FBI, all U.S. police agencies through the National Crime Information Center (NCIC), and all children's clearinghouses through computer hookups with the National Center for Missing and Exploited Children.
Crime Line Hotline	Crime Line, anonymous callers 1-888-LOCK-U-UP	http://www.nnva.gov/police	The NNPD is very proud to announce that all of our tips are now directed through a single program that will better serve our citizens and our agency. This program comes to us from Crime Line. Citizens may now submit tips anonymously through the NNPD Facebook (FB) page and the Newport News City website. Citizens may also text their tips or call 1-888-LOCK-U-UP (1-888-562-5887) to reach Crime Line.
Child Support	Department of Child Support Enforcement (DCSE) 1-800-468-8894 Child Support Calculator	www.dss.virginia.gov/family/dcse.html www.alllaw.com/calculators/childsupport/virginia	In Virginia, both parents, married to one another or not, are obligated to support their children. Support payments are based on the combined incomes of both parents. Must include health and dental care for the child. Childcare costs, too, could be part of the equation. Calculator only provides an estimate

Child Custody	Juvenile and Domestic Relations Intake NN: 350 25 th Street, 2 nd Floor Newport News, 23607 757-926-1600 Hampton: 35 Wine Street Hampton, 23669 757-727-6184		Petition for custody, protective orders, juvenile intake, child support, etc.
Disaster Hotline	Disaster Information Newport News: (757) 269-2912	https://211.getcare.com/consumer/index.php	Established by federal and state law, the Disaster Assistance Program uses public funds to provide financial assistance to persons and governments victimized by a major disaster. Following an emergency declaration by the President and Governor, state and local disaster assistance programs are made available for those governments and individuals who suffered loss or damage within the designated area.
Discrimination	Discrimination Complaints (757) 245-5642		
Drug Abuse	Drug Abuse Counseling & Referral Community Services Board (757) 788-0400 Substance Abuse and Mental Health Services Administration SAMHSA 800-662-4357	www.hnnscsb.org https://www.samhsa.gov https://findtreatment.samhsa.gov	Partners in Recovery and Next Step are Hampton-Newport News CSB's primary outpatient substance abuse programs for adults. Partners and Next Step both treat clients with co-occurring disorders, although Next Step is the more rigorous of the two. Partners in Recovery clients come to group just once a week, while Next Step clients attend five days a week for 26 weeks
Homeless **Also see Housing/Homeless Shelters	Homeless Crisis Intervention United Way (757) 594-4636 Homeless Shelter Directory (Nationwide)	www.uwvp.org http://www.homelessshelterdirectory.org/	Referral Service that helps find shelter for homeless families with children and other supportive services. Nationwide directory for shelters and other services related to homelessness

Elderly Care	Peninsula Agency on Aging (757) 873-0541	http://www.paainc.org	Area Agencies on Aging (AAAs) are local aging programs that provide information and services on a range of assistance for older adults and those who care for them.
Community Services	Hampton-Newport News Community Services Board (757) 788-0300	http://www.hnnscsb.org/	The Hampton Newport News Emergency Services Department offers crisis intervention services 24 hours, 7 days a week. Their goal is to provide crisis intervention and recovery based services for individuals who are experiencing symptoms of mental illness and/or substance abuse problems. Services will be provided in an environment that meets the needs of each person.
HIV & STD Hotline	HIV and STD Hotline 1-800-533-4148	https://www.vdh.virginia.gov/epidemiology/diseaseprevention/hotline.htm	The Virginia HIV/STD/Viral Hepatitis Hotline provides statewide toll-free lines staffed by trained counselors to answer questions and provide crisis intervention, referrals, and written educational materials regarding Sexually Transmitted Diseases (STDs), HIV/AIDS, and Viral Hepatitis.
Human Services	Human Services 6060 Jefferson Ave. Newport News, VA 23605 (757) 926-6300		Social work programs assist families and individuals to be as self-supporting as they are able, to protect children and adults who are in danger of abuse, neglect, or exploitation, and to avoid unnecessary institutional care when possible. Eligibility for social work programs varies according to the services provided.
Landlord/Tenant Complaints	Landlord/Tenant Complaints (757) 245-5642		
Legal Aid Services	Legal Aid Services 1-866-LEGLAID (1-866-534-5243) Local: Hampton, VA 757-275-0080	Valegalaid.org	If you have any question about your eligibility, you can call 1-866-LEGLAID (1-866-534-5243) to reach your local legal aid office. Family law, rental disputes, consumer protection. Civil cases only.
Marriage Licenses	Marriage Licenses (757) 926-8580		
Medicare Information	Medicare Information 1-800-772-1213		

Mental Health & Mental Retardation	Mental Health & Mental Retardation (757) 788-0201		
Passports	Passports (757) 247-0841		
Peninsula Alcohol Safety Action Program	Peninsula Alcohol Safety Action Program (757) 896-6822		
Personal Emotional of Family Crisis Hotline	Personal Emotional of Family Crisis Hotline (757) 788-0011		
Pollution Response Line	Pollution Response Line – air, water, solid & hazardous waste (757) 518-2077		
Poison Control	Poison Control 1-800-222-1222		
Protective Orders	Juvenile and Domestic Relations Intake NN: 350 25 th Street, 2 nd Floor Newport News, 23607 757-926-1600 Hampton: 35 Wine Street Hampton, 23669 757-727-6184	http://www.courts.state.va.us/forms/district/info_sheet_protective_order_stalking.pdf http://www.courts.state.va.us/courtadmin/aoc/judpln/programs/afapo/home.html	Virginia's Online Forms Completion System for Protective Orders I-CAN! Virginia is a free online program that provides assistance with the preparation of court forms required to file for a protective order. I-CAN! Virginia is also available in Spanish.
Rape Emergency	Rape Emergency 9-1-1 The Center (757) 236-5260 hotline (757) 599-9844 offices	http://www.visitthecenter.org/	The Center for Sexual Assault Survivors offers ACCOMPANIMENT to hospitals, court proceedings, and law enforcement. 24 hour hotline, crisis counseling, support groups, risk reduction, safely planning

Social Security	Social Security 1-800-772-1213		
Substance Abuse	Substance Abuse 1-800-888-9383		
Suicide Prevention	National Suicide Prevention Lifeline 800-273-8255 Crisis TEXT line Text "CONNECT" to 741741	http://suicidepreventionlifeline.org/ http://www.crisistextline.org	The National Suicide Prevention Lifeline is a national network of local crisis centers that provides free and confidential emotional support to people in suicidal crisis or emotional distress 24 hours a day, 7 days a week. We're committed to improving crisis services and advancing suicide prevention by empowering individuals, advancing professional best practices, and building awareness. 24/7 hotline to address suicidal thoughts, self-harm, depression, stress/anxiety, grief, eating disorders, physical abuse, emotional abuse, sexual abuse, isolation and loneliness, relationship issues, and bullying
United Way	United Way First Call (community service information referral) (757) 594-4636	Uwvp.org	
Lawyer Referral Service	Virginia Lawyer Referral Service 1-800-552-7977		
Voting Information	Voting Information (757) 926-8683		
Social Services	Gloucester Social Services P.O. Box 1390 6641 Short Lane Gloucester, VA 23061 804-693-2671	www.gloucesterva.info/ss/homepage	Financial Assistance programs: food stamp program, Medicaid, foster care services to children; adoption, information and referral; protective services to children and adults; employment services; family planning; services for aged and disabled; counseling; day care services; ADC; food pantry and clothing shop. Fees: None.

Social Services	Hampton Social Services P.O. Box 9347 1320 LaSalle Avenue Hampton, VA 23669 (757) 727-1800	www.hampton.va.us/social_services	Financial Assistance programs: food stamp program, Medicaid, foster care services to children; adoption, information and referral; protective services to children and adults; employment services; family planning; services for aged and disabled; counseling; day care services; ADC; food pantry and clothing shop. Fees: None.
Social Services	James City County Social Services 5249 Olde Towne Road Williamsburg, VA 23188 (757) 259-3100	www.james-city.va.us/resources/communityservices/ss/div_cs_socservs	Financial Assistance programs: food stamp program, Medicaid, foster care services to children; adoption, information and referral; protective services to children and adults; employment services; family planning; services for aged and disabled; counseling; day care services; ADC; food pantry and clothing shop. Fees: None.
Social Services	Newport News Social Services Rouse Tower 6060 Jefferson Avenue Newport News, VA 23605 (757) 926-6300	www.newport-news.va.us/nndss/dsshome	Financial Assistance programs: food stamp program, Medicaid, foster care services to children; adoption, information and referral; protective services to children and adults; employment services; family planning; services for aged and disabled; counseling; day care services; ADC; food pantry and clothing shop. Fees: None.
Social Services	Newport News Social Services Denbigh Satellite Office Municipal Annex 368 DeShazor Drive Newport News, VA 23602 (757) 369-3160	www.newport-news.va.us/nndss/dsshome	Financial Assistance programs: food stamp program, Medicaid, foster care services to children; adoption, information and referral; protective services to children and adults; employment services; family planning; services for aged and disabled; counseling; day care services; ADC; food pantry and clothing shop. Fees: None.
Social Services	Williamsburg Social Services 401 Lafayette Street Williamsburg, VA 23185 (757) 220-6161	www.ci.williamsburg.va.us/dept/wdss/index	Financial Assistance programs: food stamp program, Medicaid, foster care services to children; adoption, information and referral; protective services to children and adults; employment services; family planning; services for aged and disabled; counseling; day care services; ADC; food pantry and clothing shop. Fees: None.

Social Services	York-Poquoson Social Services 301 Goodwin Neck Road Yorktown, VA 23692 (757) 890-3787	www.yorkcounty.gov/socialsrvs	Financial Assistance programs: food stamp program, Medicaid, foster care services to children; adoption, information and referral; protective services to children and adults; employment services; family planning; services for aged and disabled; counseling; day care services; ADC; food pantry and clothing shop. Fees: None.
Food Banks	Food Pantry/Clothing Closet/Employment Services (757) 826-3127		Cornerstone's Net Ministry provides a Food Pantry open to the public every Tuesday between 11 a.m. and 1 p.m. For emergency food needs please call the above numbers. Clothing needs fulfilled by appointment only. Cornerstone Project NOW provides employment services Monday-Friday from 8 a.m. until 4 p.m.
Food Banks	Hope Community Church 826A J. Clyde Morris Boulevard Newport News, VA 23601 (757) 595-8490		Offers short-term food assistance for individuals and families in need. No fee.
Food Banks	Social Action Center, Inc. St. Vincent De Paul Church 230 - 33rd Street Newport News, VA 23607 (757) 380-1574		The Center provides information and referral and emergency food and clothing. Eligibility determined case-by-case. No fee.
Food Banks	York County Church Women United Emergency Food Closet 300 Ella Taylor Road Yorktown, VA 23692 (757)898-9057		Provides food, where needed, on an emergency basis to York County and Poquoson residents. No fees. Mon., Wed., Fri. 12:30-3 p.m.
Housing/Homeless Shelters *non-emergency	Fair Housing (757) 245-5642	www.ohainc.org	The Fair Housing Office of the Office of Human Affairs hears complaints on fair housing. The Fair Housing Office's purpose is to safeguard all individuals from unlawful discrimination because of race, color, religion, national origin, sex, age, marital status or disability.

Housing/Homeless Shelters *non-emergency	First Time Homeowner Educational Classes Office of Human Affairs (757) 245-3271	www.ohainc.org	Classes are held once a month to help prepare future homeowners in purchasing a house. A certificate is awarded which recommends borrowers to lenders for incentives.
Housing/Homeless Shelters *non-emergency	Gloucester Housing Partnership Box 1407 Gloucester Point, VA 23062 Bus: (804) 642-5158 Bus Fax: (804) 693-2252 Agency Address & Phone No.: P.O. Box 772 Hayes, VA 23072-0772		Classes are held once a month to help prepare future homeowners in purchasing a house. A certificate is awarded which recommends borrowers to lenders for incentives.
Housing/Homeless Shelters *non-emergency	Gloucester Housing Partnership P.O. Box 772 Gloucester, VA 23072 804-693-2252		Gloucester Housing Partnership recruits volunteers, materials and donations to repair low income, owner-occupied homes for families and individuals living in Gloucester County.
Housing/Homeless Shelters *non-emergency	Habitat for Humanity 809 Main Street Mailing: P.O. Box 1443, Newport News, VA 23601 Newport News, VA 23605 (757) 596-5553	www.help Habitat for Humanity.org	Low income Peninsula residents with at least two family members and a credit rating that reflects responsibility, may contact the Peninsula Habitat for Humanity. Sells houses to those who qualify. Applications are available twice a year. Call for more information.
Housing/Homeless Shelters *non-emergency	Hampton Redevelopment & Housing Authority 22 Lincoln Street P.O. Box 280 Hampton, VA 23669 (757) 727-6337	www.HRHA.org	Public Housing and Assisted Housing (Section 8); Community Development.
Housing/Homeless Shelters	Homeless/Shelter Information United Way First Call Hotline: (757) 594-4636 Clean Comfort Program: 244-61213		Assistance with locating shelter may be obtained through the United Way First Call information and referral line at 594-4636. The Office of Human Affairs operates a Clean Comfort Program, which provides a shower facility, a clean change of clothing and medical assistance

	Assistance with locating shelter (757) 594-4636		for homeless men and women. This facility also offers medical consultations with various health care professionals who visit the site on a regular basis.
Housing/Homeless Shelters	Landlord/Tenant Relations (757) 245-5642	www.ohainc.org	For information on mediating landlord and tenant complaints.
Housing/Homeless Shelters *non-emergency	Newport News Redevelopment & Housing Authority 227- 27th Street P.O. Box 797 Newport News, VA 23607 (757)928-6060 or (757)928-2620	www.nnrha.com	Public Housing and Assisted Housing (Section 8); Community Development. Homebuilder Program: The Newport News Redevelopment & Housing Authority (NNRHA) assists in the construction of new homes for sale to moderate-income first-time home buyers.
Housing/Homeless Shelters *non-emergency	The Samaritan Group/Gloucester Housing Partnership 6494 Main Street Gloucester, VA 23061 P.O. Box 784 White Marsh, VA 23183 804-693-2252		The Partnership recruits volunteers, materials and donations to repair low income, owner occupied homes for families and individuals living in Gloucester County. Call for fees.
Housing/Homeless Shelters	United Way's First Call 739 Thimble Shoals Blvd., Suite 400 Newport News, VA 23606 (757)594-INFO or (757)594-4636		First Call is a free 24-hour service sponsored by United Way of the Virginia Peninsula in cooperation with Riverside Health System, that serves as a link between local people in need and available community services. Also serves as the area's referral service for homeless shelters and services for the homeless. Fees: None.
The Salvation Army	Peninsula Command Family Service Center (757)838-4875 or (757)827-8467 1033 Big Bethel Road, P.O. Box 7529	www.salvationarmysouth.org/VA.htm	Recreational programs and worship services. Emergency assistance on the Peninsula with food, emergency lodging, rent, clothing, furniture, fuel, utilities, prescription medicine, special holiday assistance, disaster relief, dietary food, counseling, correctional service, elderly visitation.

The Salvation Army	Middle Peninsula 2380 George Washington Memorial Highway 804-642-3960 804-642-4643	www.salvationarmysouth.org/VA.htm	Recreational programs and worship services. Emergency assistance on the Peninsula with food, emergency lodging, rent, clothing, furniture, fuel, utilities, prescription medicine, special holiday assistance, disaster relief, dietary food, counseling, correctional service, elderly visitation.
The Salvation Army	Hampton, VA 23666 Mobile Street Feeding Program Corner of 29th Street and Jefferson Avenue, 5 days weekly, M – F 6:30 - 7:30 pm. (757) 838-4875 or (757) 827-8467	www.salvationarmysouth.org/VA.htm	Recreational programs and worship services. Emergency assistance on the Peninsula with food, emergency lodging, rent, clothing, furniture, fuel, utilities, prescription medicine, special holiday assistance, disaster relief, dietary food, counseling, correctional service, elderly visitation.
The Salvation Army	Williamsburg 151 Kristiansand Dr., Suite 109 Williamsburg, VA 23188 P.O. Box 267 Hayes, VA 23072 757) 229-6651	www.salvationarmysouth.org/VA.htm	Recreational programs and worship services. Emergency assistance on the Peninsula with food, emergency lodging, rent, clothing, furniture, fuel, utilities, prescription medicine, special holiday assistance, disaster relief, dietary food, counseling, correctional service, elderly visitation.
Crisis Intervention	Adult Protective Services (757) 926-6329	www.nngov.com/human-services	The Department of Social Services provides protection of adults from abuse, neglect and exploitation.
Crisis Intervention	Battered Women/Spouse Abuse In emergency cases, call 911 or the Virginia Peninsula Council on Domestic Violence hotline at (757)723-7774.		
Crisis Intervention	Catholic Charities of Eastern Virginia 12829 Jefferson Ave., Suite 101 Newport News, VA 23608 Phone: 757-875-0060	www.cceva.org	A multi-service agency providing clinical counseling, pregnancy/new parent counseling, foster care, adoption services, family life education, financial & housing counseling, and senior services.

Crisis Intervention	Center for Child & Family Services 2021 Cunningham Drive, Suite 400 Hampton, VA 23666 Bus: (757) 838-1960 Bus Fax: (757) 838-3280	www.kidsandfamilies.com	Provides behavioral health services to children and adults; includes therapy, youth violence prevention, 24-crisis Hotline, childcare referral and financial debt counseling.
Crisis Intervention	Denbigh United Christian Outreach, Inc. (DUCO) 13813-E Warwick Boulevard Newport News, VA 23602 (757) 877-9079 (757) 874-4197 FAX	www.duco1973.org	Through DUCO's Seeding New Attitudes & Planning for Self-sufficiency (SNAPS) program, this collaboration of Christ-centered churches offers comprehensive budget assessment/mentorship, employment/resource referrals, and emotional and spiritual nurturing to help alleviate a current crisis, seed new attitudes, and support transition to self-sufficiency. Applicants engaged in the budgeting services may apply for emergency financial assistance (i.e., aid with delinquent rents, utility turn-offs, food & other essential needs). Scope of ministry has been expanded to include all Newport News and York County zip codes. Fees: None
Crisis Intervention	Discrimination Call the Equal Employment Opportunity Commission (EEOC) at (757)441-3470. Federal Building 200 Granby Street Suite 739 Norfolk, VA 23510 For more information, call the Human Rights Commission at 245-5642	Equal Employment Opportunity Commission (EEOC) www.eeoc.gov Human Rights Commission www.ohainc.org	For information regarding employment discrimination based on race, color, religion, national origin, sex, age or disability. The Human Rights Commission of the Office of Human Affairs hears complaints on any human and civil rights issues to safeguard all individuals from unlawful discrimination because of race, color, religion, national origin, sex, age, marital status or disability.
Crisis Intervention	Domestic Violence In emergency cases involving domestic violence, call 911. Call the hotline at (757) 723-7774.		In emergency cases involving domestic violence, call 911. After the phone call is made, go to a safe place. If you are hurt, go to the emergency room and save any evidence, such as torn clothing, color photographs of any wounds, and medical and dental reports. Once you are out of

			immediate danger, call the hotline at 723-7774, and assistance or shelter will be provided by the Transitions Family Violence Services. This organization also provides legal assistance, counseling and an outreach program.
Crisis Intervention	H2o Contact Newport News Department of Human Services at (757)926-6423.	www.hrsd.com	This is a program designed to provide one time per year financial relief to those who can't pay their public utility bills and may lose water service. The program provides temporary assistance when a personal crisis such as death of a spouse, disability, or sudden loss of income prevents payment of water and sewer bills. Citizens who would like to contribute can use H2O envelopes provided in their HRS D bills or can mail donations to: H2O Program, Hampton Roads Sanitation District, Post Office Box 5917, Virginia Beach, VA 23471- 0917.
Crisis Intervention	Home Maintenance/Repairs Call Virginia Cooperative Extension located at 739 Thimble Shoals Boulevard, Suite 1009 at (757)591-4838	www.ext.vt.edu	For information and assistance on home maintenance projects such as plumbing and mildew
Crisis Intervention	LINK of Hampton Roads 10413 Warwick Boulevard Newport News, VA 23601 Bus: (757) 595-1953 Bus Fax: (757) 595-3428	www.linkhr.org	Serves our most vulnerable children and adults, who strive to survive, by providing a holistic approach; a homeless shelter, permanent housing, food, clothing, medical assistance.
Crisis Intervention	Operation Breaking Through 9296 Warwick Blvd. Newport News, VA 23607 (757)245-7376	www.operationbreakingthrough.org	An evangelical partnership of local ministries and community agencies providing medical, dental, family education, youth athletics, family mentoring, emergency relief, and spiritual services to over 46 disadvantaged communities throughout Hampton Roads affecting over 20,000 people annually. Mon - Fri, 10 a.m. - 4 p.m.
Crisis Intervention	Substance Abuse The national substance abuse hotline number is 1-800-888- 9383. For help through Hampton		Help is also available 24 hours a day for persons with alcohol and other drug problems and their families through the Hampton-Newport News Community Services Board.

	Newport News Community Services Board call Partners in Recovery at (757) 788-0400. For personal or family crises, call Emergency Services at (757) 788-0400.		
Crisis Intervention	Teenage Mothers (757) 245-3271	www.ohainc.org	The Office of Human Affairs offers a Resource Mothers Program for teenage mothers who have babies under the age of one. This program works with the teenage mothers to teach them parenting skills and to help them stay in school.
Crisis Intervention	United Way of Greater Williamsburg 312 Waller Mill Road, Suite 100 Williamsburg, VA 23185 (757) 229-2222		A service of the United Way of Greater Williamsburg. Provides information about human services in the Greater Williamsburg community. Fees: None.
Crisis Intervention	Women, Infants & Children Program (Wic) For more information, call the Peninsula Health Center at (757)594-7502.		The WIC program is offered through the Department of Public Health to qualified residents. WIC provides nutritional education, nutritious foods to pregnant, postpartum or breast-feeding women, and to infants and children under five years of age with special nutritional needs. The program provides milk, cheese, eggs, cereal, juice, formula, baby cereal and juice for infants. There are three convenient locations in the city.
Crisis Intervention	York County Volunteer Association & Thrift Store 22 Dare Road Grafton, VA 23692 (757)898-8688		Emergency food, fuel, clothing, shelter and other items are available to York County residents that qualify. All donations are redistributed back into York County. Thrift Shop offers items for sale.
Health/Medical	Cancer: Early Prevention For more information, call (757)594-7426.		Awareness and outreach activities are conducted to inform the public of the importance of prevention and early detection through screening and risk reduction. Activities are integrated with the efforts of other local area health programs which are part of the Cancer Coalition. Educational presentations are available.

Health/Medical	Cardiovascular Risk Reduction Program For information, call (757)594-7424		The Virginia Cardiovascular Risk Reduction Program provides activities to increase public awareness and to provide blood pressure and cholesterol screening, patient education and monitoring. Educational presentations are available.
Health/Medical	Child Dental Sealant Program For information, call (757)594-7424		The school-based dental sealant program provides treatment to elementary school age children during the school year. Dental sealants are placed on permanent molars to help prevent tooth decay and to help ensure that the child's dental health remains in good condition.
Health/Medical	Child Development Checks For more information, call the Department of Public Health at (757) 594-7319. Residents may also call the Infant and Toddler Connection of Hampton-Newport News at (757) 726-4012, for information about services and a sliding scale fee.		This program is operated by the Virginia Department of Public Health and provides diagnostic services for children who are developmentally delayed or disabled. Children between birth and 21 years of age are served, with priority given to younger children. A fee is charged, based on level of income.
Health/Medical	Children's Specialty Services For information, call (757) 594-7311.		Administered through the Virginia Department of Public Health, this federally-funded program assists in the rehabilitation of children with medical conditions requiring specialized care such as orthopedic, neurological, surgical, cardiac and urological
Health/Medical	Communicable Diseases Educational presentations are available upon request. For information, call the Department of Public Health at (757) 594-7427		Reports of communicable diseases of public health significance are received from local hospitals, outpatient clinics, private physicians and laboratories. These reports are investigated in order to prevent and contain the spread of diseases. Records of all communicable diseases that occurred in the district are maintained and used for population statistical studies.
Health/Medical	Deer Ticks For more details, call (757) 591-4838.	www.ext.vt.edu	If you remove a tick from you or your child's body and would like to have the tick examined, contact Virginia Cooperative Extension. The

			Extension office provides entomological services such as insect identification and biological information.
Health/Medical	Dental Services Dental services are available at the Peninsula Health Center 416 J. Clyde Morris Boulevard (757) 594-7424.		Services are available to low-income citizens who cannot afford private dental care. An interview appointment is required to determine income eligibility.
Health/Medical	Environmental Health Services For information, call (757) 594-7340. East End Health Facility 1033 28th Street Newport News, VA 23607 (757) 247-2170		The Department of Public Health issues permits for septic tanks and private wells, enforces regulations of swimming pools and investigates all bites for signs of rabies. The department also inspects, issues permits and enforces regulations for restaurants and other food service establishments. It also inspects dairy plants and other public facilities such as hotels, motels, campgrounds and marinas.
Health/Medical	Health .	www.vdh.virginia.gov .	Information on many of the services offered by the Peninsula Health Center can also be found online.
Health/Medical	Health Checks For information about the numerous health services and check-up programs available to children, call the Infant and Toddler (757)726-4012, or the Department of Public Health at (757)594-7319.		In addition, children enrolled in the Newport News Public Schools are screened at various age levels during the school year for vision, hearing, scoliosis (spine), height and weight and blood pressure problems. For more information, call your local school.
Health/Medical	Health Clinics		The Department of Public Health operates two centers in Newport News which provide a wide range of programs and services, including dental services, family planning, maternity, sexually transmitted diseases clinics, immunizations, nutritional services, community education, and sickle cell and genetic disease counseling services.

Health/Medical	Health Insurance Information For information and counseling regarding Medicaid or HMOs for Medicaid recipients, call the Department of Human Services at (757) 926-6300.	www.nngov.com/human-services	For information on Managed Care Plans/ HMOs, call a private insurance company.
Health/Medical	Healthy Family Centers For more information, call (757) 926-6480.		Healthy Family Centers in each Newport News public library offer a variety of information available about parenting and children. Topics include child psychology, memory, learning, education, sexual development, childhood diseases, toys, technology and helping children cope with parents' divorce, adoption or disabilities.
Health/Medical	Healthy Heart For information, call (757) 594-7426.		The Healthy Heart Program provides activities to increase public awareness and to provide blood pressure and cholesterol screening, patient education and monitoring. Educational presentations are available.
Health/Medical	Hearing For information, call (757)875-9294.		Based on income eligibility, the Lion's Club makes referrals for hearing tests and hearing aids, and provides other assistance as needed.
Health/Medical	Immunizations		State-required immunizations for children are available at no cost to Virginia residents regardless of income. (Adults age 19 and older may also obtain immunizations, for a fee.) The purpose of the immunization program is to help prevent serious childhood diseases.
Health/Medical	Infant/Child Health For information, visit the Center at 416 J. Clyde Morris Boulevard or call (757)594-7311.		Infant and child health information is available at the Peninsula Health Center.
Health/Medical	Insurance, Famis (Family Access to Medical Insurance) For more information call 1-866- 873-2647.	www.hhr.virginia.gov	This is a state program that offers low cost health insurance for the children of working families.

Health/Medical	<p>Lead Poison Prevention Program For more information, call (757)594-7427 or (757)594-7340.</p>		The Virginia Department of Public Health serves as a resource for awareness, education, testing and outreach activities. Parents and other care givers can learn about sources of lead poisoning and how to reduce the risk to children.
Health/Medical	<p>Lions Club - Conservation of Hearing and Sight (757)594-0082 13629 Warwick Boulevard Newport News, VA 23602</p>		This program provides eyeglasses, hearing aids, medical and surgical care, and other specific medical services dealing with sight and hearing for eligible individuals. Fees: None
Health/Medical	<p>Medicaid For information, call (757) 926-6300.</p>	www.nngov.com/human-services	This federal and state program provides medical care for qualifying persons. Eligibility for Medicaid is determined by the Department of Human Services according to criteria established by the State Health Department, which administers Medicaid assistance.
Health/Medical	<p>Medical Equipment, Loan Of For information, call (757) 594-7419.</p>		The Department of Public Health administers the Council of Jewish Women's "Sick Loan Shelf." This program offers the free loan of medical equipment such as hospital beds, wheelchairs, walkers, canes and crutches to Peninsula residents, provided a prescription from a physician for the item is presented at the time of pickup.
Health/Medical	<p>Mental Health/Mental Retardation Services The Administrative Offices are located at 300 Medical Drive, Hampton and can be reached at (757)788-0300. For personal or family crises, call Emergency Services at (757) 788-0011 (24 hours a day, 7 days a week).</p>	www.hnncsb.org	Mental health and mental retardation services are provided by the Hampton-Newport News Community Services Board.
Health/Medical	<p>Patient Advocacy Care Team (Pact) For more information, call (757)594-7541.</p>		The PACT program is a cooperative effort between the Department of Public Health and private physicians to increase access to primary care for low-income citizens. Low-income residents are admitted to the program through an

			eligibility screening conducted at the Peninsula Health Center.
Health/Medical	Peninsula Health Department 416 J. Clyde Morris Blvd. Newport News, VA 23601 (757)594-7300 Environmental Health: (757)594-7340 or (757)594-7341		Acute adult care; dental care; environmental protection and sanitary inspections, issuance of Food Handler's Cards; family planning; health clinics; immunizations for childhood diseases and overseas travel; public health nurse (only in clinics), testing and counseling for pregnancy, tuberculosis and sickle cell anemia; and vital statistics information; child development evaluations; venereal disease treatment and follow-up; WIC vouchers and nutrition counseling. Fees vary according to family income and number of dependents and are based on statewide sliding fee scale.
Health/Medical	Peninsula Institute for Community Health, Inc. (PICH) 4714 Marshall Avenue Newport News, VA 23607 (757)380-8709		PICH provides family practice, pediatrics and OB/GYN health care services; as well as Laboratory, nutritional and family planning counseling. Fees: Medicare, Medicaid, sliding fee (based on ability to pay). Other insurance accepted.
Health/Medical	Peninsula Health Center 416 J. Clyde Morris Boulevard Newport News, VA 23601 (757)594-7300		
Health/Medical	Poison Control For information concerning emergency treatment, poison prevention and awareness, call the Virginia Poison Center at 1-800-222-1222.		Individuals who have ingested or have been exposed to a toxic chemical or poison, should seek medical attention at the closest medical facility.
Health/Medical	Prenatal Care For maternity and child health information, call the Peninsula Health Center at (757)594-7311.		

Health/Medical	Project Lifesaver For more information, contact the Newport News Sheriff's Office at (757)926-8747.		This program offers help to people caring for those who are victims of Alzheimer's and Related Mental Dysfunction Disorders (ARMD). Personalized radio transmitters are placed on the individuals in case the situation arises that the individual becomes lost or cannot be found.
Health/Medical	Sexually Transmitted Disease (Std) For information, visit the Peninsula Health Center located at 416 J. Clyde Morris Boulevard.	www.vdh.virginia.gov	STD treatment is offered through the Department of Public Health. The purpose of the program is to prevent the spread and after-effects of sexually transmitted diseases through early diagnosis and treatment. Persons who have been diagnosed as having such a disease are treated free of charge. Clinic services are available to anyone, are confidential, and operate on a walk-in basis. Community presentations about the prevention of STDs are available upon request.
Health/Medical	Social Security Disability Income For information, call 1-800-772-1213.	www.ssa.gov	Citizens who have been permanently injured may be eligible to receive Social Security Disability payments.
Health/Medical	State/Local Hospitalization For information, call the Department of Human Services at (757)926-6300.	www.nngov.com/human-services	A program is available to individuals not eligible for Medicaid or who have insufficient medical insurance.
Health/Medical	Tuberculosis Control For information, call the Peninsula Health Center at (757)594-7427.	www.vdh.virginia.gov	A tuberculosis screening program and epidemiological follow-up of all tuberculosis cases are available. Educational programs on the history, progression and treatment of the disease are available.
Employment	Unemployment Claims Office for Newport News (757)247-2080 6012 Jefferson Avenue, P.O. Drawer P Newport News, VA 23605		This office handles processing of unemployment insurance claims, job search assistance, labor market information, and resource facilities with PC. No fees.

Employment	Virginia Employment Commission Hampton (757)865-5828 or (757)865-5800 600 Butler Farm Road, Suite B Hampton, VA 23666	www.vec.virginia.gov/vecportal/	VEC provides employment assistance; referral of job applicants to employers; referral to Federal employment and training programs; Labor market information, proficiency testing of applicants; employment counseling. Fees: None.
Employment	Virginia Employment Commission Newport News (757)247-2080 6012 Jefferson Avenue Newport News, VA 23605	www.vec.virginia.gov/vecportal/	VEC provides employment assistance; referral of job applicants to employers; referral to Federal employment and training programs; Labor market information, proficiency testing of applicants; employment counseling. Fees: None.
Employment	Virginia Employment Commission Williamsburg (757)253-4738 5235 John Tyler Highway Williamsburg, VA 23185-2553	www.vec.virginia.gov/vecportal/	VEC provides employment assistance; referral of job applicants to employers; referral to Federal employment and training programs; Labor market information, proficiency testing of applicants; employment counseling. Fees: None.
YMCA	Y.M.C.A., Peninsula Metropolitan Corporate Office 101 Long Green Boulevard Yorktown, VA 23693 (757)223-7925		For 108 years, the Peninsula YMCA has provided community-based programs, which are tools for building the values of caring, honesty, respect and responsibility. The Y is for people of all faiths, races, abilities, ages and incomes. No one is turned away for inability to pay. The YMCA offers hundreds of programs in response to community needs, including swimming, fitness, childcare, teen clubs, youth sports, family nights, mentoring, job training, international exchange, and much more.
YMCA	Hampton Family YMCA 1322 LaSalle Avenue Hampton, VA 23669 (757)-722-9044		For 108 years, the Peninsula YMCA has provided community-based programs, which are tools for building the values of caring, honesty, respect and responsibility. The Y is for people of all faiths, races, abilities, ages and incomes. No one is turned away for inability to pay. The YMCA offers hundreds of programs in response to community needs, including swimming, fitness, childcare, teen clubs, youth sports, family nights,

			mentoring, job training, international exchange, and much more.
YMCA	Luter Family YMCA 259 James Street Smithfield, VA 23430 (757)-365-4060		For 108 years, the Peninsula YMCA has provided community-based programs, which are tools for building the values of caring, honesty, respect and responsibility. The Y is for people of all faiths, races, abilities, ages and incomes. No one is turned away for inability to pay. The YMCA offers hundreds of programs in response to community needs, including swimming, fitness, childcare, teen clubs, youth sports, family nights, mentoring, job training, international exchange, and much more.
YMCA	Mathews Family YMCA Rt. 198, Box 1536 Mathews, VA 23109 804-725-1488		For 108 years, the Peninsula YMCA has provided community-based programs, which are tools for building the values of caring, honesty, respect and responsibility. The Y is for people of all faiths, races, abilities, ages and incomes. No one is turned away for inability to pay. The YMCA offers hundreds of programs in response to community needs, including swimming, fitness, childcare, teen clubs, youth sports, family nights, mentoring, job training, international exchange, and much more.
YMCA	Middlesex County YMCA 11487 General Puller Highway Hartfield, VA 23071 804-776-8846		For 108 years, the Peninsula YMCA has provided community-based programs, which are tools for building the values of caring, honesty, respect and responsibility. The Y is for people of all faiths, races, abilities, ages and incomes. No one is turned away for inability to pay. The YMCA offers hundreds of programs in response to community needs, including swimming, fitness, childcare, teen clubs, youth sports, family nights, mentoring, job training, international exchange, and much more.
YMCA	Newport News Family YMCA 7827 Warwick Boulevard Newport News, VA 23607 (757)-245-0047		For 108 years, the Peninsula YMCA has provided community-based programs, which are tools for building the values of caring, honesty, respect and responsibility. The Y is for people of all faiths, races, abilities, ages and incomes. No one

			is turned away for inability to pay. The YMCA offers hundreds of programs in response to community needs, including swimming, fitness, childcare, teen clubs, youth sports, family nights, mentoring, job training, international exchange, and much more.
YMCA	Victory Family YMCA 101 Long Green Boulevard Yorktown, VA 23693 (757)-867-3300		For 108 years, the Peninsula YMCA has provided community-based programs, which are tools for building the values of caring, honesty, respect and responsibility. The Y is for people of all faiths, races, abilities, ages and incomes. No one is turned away for inability to pay. The YMCA offers hundreds of programs in response to community needs, including swimming, fitness, childcare, teen clubs, youth sports, family nights, mentoring, job training, international exchange, and much more.
YMCA	Williamsburg Family YMCA 117 Information Center Drive Williamsburg, VA 23185 (757)-220-7045		For 108 years, the Peninsula YMCA has provided community-based programs, which are tools for building the values of caring, honesty, respect and responsibility. The Y is for people of all faiths, races, abilities, ages and incomes. No one is turned away for inability to pay. The YMCA offers hundreds of programs in response to community needs, including swimming, fitness, childcare, teen clubs, youth sports, family nights, mentoring, job training, international exchange, and much more.
Youth Programs	4-H Youth Development For information, visit Virginia Cooperative Extension located at 739 Thimble Shoals Boulevard, Suite 1009 or call (757)591-4838.	www.ext.vt.edu	The City of Newport News through Virginia Cooperative Extension, offers youth, ages 5 through 19, fun and learning experiences through camp programs, learn-by-doing programs such as horse and pony clubs, shooting sports club, community clubs, enrichment programs with the Newport News Public Schools such as public speaking contests and biology experiments, talent shows, presentation contests with opportunities to participate in district, state and national levels.

Youth Programs	Before/After School For information, call the Department of Parks, Recreation & Tourism at (757)926-1400.	www.nngov.com/parks-and-recreation .	
Youth Programs	Boys/Girls Organizations For information and referral on programs such as Boy Scouts, Girl Scouts, Boys & Girls Clubs, YMCA, YWCA, Big Brothers & Big Sisters, call the United Way First Call information and referral line at (757)594-4636.		
Youth Programs	First Step Call (757)881-5461 ext. 183 to make an appointment for a preschool screening or if you have questions.		First Step is a voluntary Title 1 program that prepares four- and five-year olds for kindergarten. First Step is free for children who qualify based on a preschool screening test, and transportation is provided.
Youth Programs	Project Discovery For information, contact a school guidance counselor or call the Project Discovery office at (757)247-0379 ext. 327.	www.ohainc.org	The Office of Human Affairs operates Project Discovery which is an award winning, after-school program that assists select middle and high school students in reaching a higher level of personal motivation and teaches them how to set and achieve educational goals.
Youth Programs	Summer Camps Call (757)926-1400.	www.nngov.com/parks-and-recreation	Fun filled summer camps are offered by the Department of Parks, Recreation & Tourism.
Youth Programs	Summer Enrichment Programs Call (757)591-4988 for course offerings and registration information.	www.nnschools.org	Newport News Public Schools offers courses each summer for youth including computer college, art, drama, TV broadcasting, cooking, foreign language, and more.
Youth Programs	Summer Lunch Program For information, call (757)247-0379.	www.ohainc.org .	The Office of Human Affairs operates a Summer Lunch Program, which begins the week after school ends and lasts for 10 weeks. Youth under the age of 18 and disabled youth of any age can eat summer lunches at various schools, churches, boys and girls clubs and recreation centers.

Youth Programs	Summer Reading Program For information, call (757)926-1350.	www.nngov.com/library	The Summer Reading Program is held during June and July to promote reading for enjoyment and to keep up reading skills during the summer. It is held at all Newport News public libraries and the Bookmobile for ages preschool through 12. There are also Summer Reading Programs for teens and adults.
Military Services	Military OneSource 800-342-9647	www.militaryonesource.mil	One stop shop for all things military. Open to active duty, reserves, and national guard. Local resources, financial, legal, education, employment, deployment, health and wellness, contact information specific to each military post/base, worldwide
Military Services	Army Emergency Relief Fort Eustis Building 601, Room 142 Fort Eustis, VA 23604 (757)878-3638		Provides emergency financial assistance to active and retired military personnel and their dependents, emergency relief to widows and orphans of deceased service members. Also offers loans and scholarships to dependents of active duty, retired and deceased service members. No fees.
Military Services	Army Emergency Relief Fort Monroe Building 206 98 Stilwell Drive Fort Monroe, VA 23651 (757)788-3878 or (757)788-4132		Offers emergency financial assistance to active and retired military personnel and their dependents, emergency relief to widows and orphans of deceased service members. Also offers loans and scholarships to dependents of active duty, retired and deceased service members. No fees. Mon - Fri 8 a.m.-4:30 p.m.
Military Services	Fleet and Family Support Center Norfolk 7928 14th Street, Suite 209 Norfolk, VA 23505 1-800-372-5463		
Military Services	Langley Family Support Center 1 MSS/DPFA 45 Nealy Ave., Suite100 Langley Air Force Base, VA 23665-1898		The Family Support Center enhances the quality of life for all military members and their families, single Airmen, reservists, retirees, and DOD civilian personnel. Services are available for financial counseling, employment/transition assistance, relocation/family life education,

	(757)764-3990		deployment and family readiness. No fees. Some services (sponsored by Air Force Aid Society) reserved for Air Force members and their families only, i.e. Car Care, Because We Care, Bundles for Babies, Give Parents a Break.
Military Services	Military For information, visit the Commissioner of the Revenue's office located at 2400 Washington Avenue in the City Hall Annex or call (757)926-8657.		In order for properties to be tax exempt, they must be titled to a person enlisted in the military. Property under lease or co-owned with a non-military person is not, by federal law, exempt. NATO members and foreign military students are required to file a tax exemption letter from the appropriate agency each year. In order to obtain City decals and tax exemption in the City of Newport News, you must file a copy of your most current leave and earnings statement showing your name, social security number, state of residence, and ETS or separation date.
Military Services	Naval Weapons Station (Code 14) P.O. Box Drawer 160 Yorktown, VA 23691-0160 (757)887-4606		Navy Family Services Centers assist single military personnel, couples and families - active duty and retired, NFSC meets the needs of the naval community by providing information, programs, supports, and counseling and by accessing available military and civilian resources. No fees.
Family Services	Adoption For more information, visit the Department of Human Services located at 6060 Jefferson Avenue, or call (757)926-6300.	www.nngov.com/human-services	The Department of Human Services provides services to families who want to adopt children. Records of families who have been evaluated and approved for adoption and of children who are available for adoption are maintained while the Department works to bring these families and children together.
Family Services	Child & Family Connection 312 Waller Mill Road Williamsburg, VA 23185 (757)229-7940		Child & Family Connection provides childcare resource and referrals to parents with young children. The organization also maintains computerized directory of childcare referrals. Additionally, provides initial and ongoing training, support, and technical assistance for family day care providers. Multi-media resource library and newsletter are available to members. Fees: Free information.

Family Services	Child Protective Services The hotline phone number is (757)926-6600.		Child Protective Services has staff available 24 hours a day to investigate reports of child abuse and neglect. In addition to investigating reports, Child Protection Services helps families find services from the community that will enable them to solve problems and remain together. All children residing in Newport News are eligible for this service.
Family Services	Children's Clothes Closet 2708 Chestnut Avenue Newport News, VA 23607 (757)244-6121		The Children's Clothes Closet provides clothing, primarily to school age children, for families in need. No fee.
Family Services	Community Action Agency, Williamsburg-James City County 312 Waller Mill Road, Suite 405 Williamsburg, VA 23185 (757)229-9332		The Agency provides assistance to low-income individuals to improve their economic and overall situation. Programs include Adult GED preparation, English as a second language, tutoring for children on Saturdays, Project Discovery for middle & high school students, Head Start, nutrition, and youth programs like NBL Basketball League (James City County residence required for participation in the basketball program).
Family Services	Consumer Credit Counseling Center for Child & Family Services 2021 Cunningham Drive, Suite 400 Hampton, VA 23666 (757)838-3497 800-311-2927 - Williamsburg	www.nngov.com/human-services	Offers budget counseling for families or individuals having financial problems. Debt management program may be able to establish repayment plans with creditors. Overspenders Anonymous is also available. Speakers are available for educational presentations. No fee.
Family Services	Foster Care For more information, visit the Department of Human Services located at 6060 Jefferson Avenue or call (757)926-6300.		Temporary substitute care is arranged for children who cannot stay with their own family. The goal of foster care is to find a permanent home for each child.
Family Services	Family Planning Services		Information, counseling, education and treatment are available. Family Planning services are confidential and available regardless of age.

	For information, call the Family Services Clinic at (757)594-7326 or (757)247-2170.		
Family Services	Keeping Our Kids Safe: The Newport News Violence Prevention Network For information contact (757) 597-2801.		A community-wide effort to develop and implement an array of strategies that insures a violence-free environment for our children at home, in schools, and in our neighborhoods. The Initiative is based upon a proactive plan to create a culture of non-violence by aligning supports, services and opportunities for children, youth, and families around the common theme of violence prevention. Opportunities include the Neighborhood Leadership Institute, parenting classes and other skill building opportunities.
Family Services	Parenting Education Classes For information, call (757) 597-2801	www.nngov.com/children-youth-families	The Office on Children, Youth and Families offers quality parenting education classes, prevention and personal growth information to adults, children and youth of the community. The classes will enhance parenting skills and focus on developing assets in children and youth. Classes are available for new and experienced parents, teens and fathers only.
Legal/Court Information	Attorneys/Legal Assistance – Court-Appointed For information, call the General District Criminal Court at (757)926-8811. For juvenile defendants, call (757) 926-3603.		Defendants with low income may qualify for a Court-Appointed Attorney.
Legal/Court Information	Bankruptcy For a list of attorneys, see the phone book, or call the Virginia Lawyer Referral Service at 1-800-552-7977. Low income citizens may obtain assistance from Legal Services of Eastern Virginia at 1-866-534-5243.	www.vsb.org	
Legal/Court Information	Bondsman		The Magistrate's Office issues criminal warrants and sets the conditions of bail and release of

	For a list, see the phone book under Bail Bonds.		defendants. To comply with the Magistrate's condition, a defendant might need a bondsman.
Legal/Court Information	Circuit Court For additional information, call (757) 926-8561.	www.nngov.com/circuit-court .	The Newport News Circuit Court has exclusive jurisdiction over divorce proceedings, wills and estate matters, injunctions, adoption proceedings and civil claims \$15,000 or above.
Legal/Court Information	Civil Suits For more information, call (757) 926-8561	www.nngov.com/circuit-court	Civil suits are filed in the Newport News District Court, Civil Division or in the Newport News Circuit Court, depending on the amount of money involved in the suit.
Legal/Court Information	Commonwealth's Attorney For information, call (757) 928-7443	www.nngov.com/commonwealths-attorney	The Commonwealth's Attorney oversees the enforcement of state laws through prosecution of criminal complaints filed by the police and citizens.
Legal/Court Information	Legal Aid Society of Eastern Virginia, Inc. 125 St. Paul's Boulevard, Suite 400, Norfolk, VA 23510 (757) 627-5423		Legal Aid offers legal services in civil matters to low-income individuals. Client may have to pay court costs, if any.
Legal/Court Information	Legal Services Of Eastern Virginia For information, call Legal Services of Eastern Virginia at 1-866-534-5243.		This organization assists low-income people in such areas as bankruptcy, consumer matters, domestic issues such as divorce, custody/visitation, support, power of attorneys, housing (landlord/tenant), public benefits such as Social Security Disability, Medicaid/Medicare, food stamps and wills. To be eligible a person must fall within the Center's income guidelines.
Legal/Court Information	Mentors, Volunteers And Tutors If you are interested in participating, contact (757) 597-2801	www.nngov.com/children-youth-families	The Office on Children, Youth and Families is working in conjunction with the Court Services Unit to locate mentors, volunteers and tutors for the youth involved with the Juvenile Courts.
Legal/Court Information	Mentorship Program, Hype (Helping Young People Excel) For more information, contact the Department of Juvenile Services at (757)926-8452.		Employees of the Newport News Department of Juvenile Services volunteer and are positive role models for the children. The HYPE mentorship program is designed to reduce juvenile delinquency by at-risk youth to improve the academic performance of youth and to assist youth in developing job-searching skills.

Legal/Court Information	Virginia Lawyer Referral Service 1-800-552-7977.	www.vsb.org	Defendants who do not qualify for a court-appointed attorney or any citizen needing to locate a lawyer can call the Virginia Lawyer Referral Service.
City of Newport News	Abandoned/Junked Vehicles To report inoperable vehicles on private property, visit the Department of Codes Compliance located on the 3rd floor of City Hall, or call (757)926-8861. For inoperative vehicles on streets or public property, call the Police Department at (757)247-2500.	www.nngov.com/codes-compliance	Vehicles which are mechanically inoperable or which display an invalid license plate, or an invalid state inspection decal, or an invalid city decal must be kept within a fully enclosed structure.
City of Newport News	Absentee Voting Registrar's Office (757)926-8683	www.nngov.com/registrar	Registered voters who will be away from Newport News on Election Day, or who are unable to appear in person because of a disability or illness may apply for an absentee ballot by contacting the Registrar's Office.
City of Newport News	Child Care Center Licensing For information, call the state licensing office at (757)594-7594. For information on local certification for operating a home child care center for under five children, call the City's Department of Human Services at (757)926-6300.		The Virginia Department of Human Service's Peninsula Office of Licensing also maintains a list of licensed facilities in the area. Individuals may operate family daycare services of no more than five children, in addition to their own, without being required to have a state license.
City of Newport News	City Codes City Clerk's Office located on the 9th floor of City Hall, call (757)926-8634, or visit any Newport News Public Library.	www.nngov.com	For information concerning current City ordinances, visit the City Clerk's Office located on the 9th floor of City Hall,
City of Newport News	City Council 2400 Washington Avenue	www.nngov.com/city-council	The Newport News City Council regularly meets at 7:30 p.m. on the second and fourth Tuesdays of each month. A meeting is held at 7:00 p.m. prior to the regular Council meetings for the purpose of

			making and accepting presentations. Agenda information for each meeting can be obtained at your local library, and on Newport News TV (Cox 48, Verizon 17) beginning on the Friday before the Council meeting. Council meetings are held in the City Council Chambers located at 2400 Washington Avenue. Citizens are invited to attend City Council meetings and to participate in the affairs of the Newport News government.
City of Newport News	City Council Actions/Records (757)926-8634	www.nngov.com/city-council	Information concerning action taken by City Council can be obtained from the City Clerk's Office located on the 9th floor of City Hall.
City of Newport News	City Government City Hall Building Voter Registrar's Office 2400 Washington Avenue, 6th Floor Mondays-Fridays, 8:00 a.m.- 5:00 p.m.		
City of Newport News	Code Enforcement – Property Maintenance (757)926-8861	www.nngov.com/codes-compliance	To notify the City of high weeds and grass on private property or other property maintenance issues, visit the Department of Codes Compliance located on the 3rd floor of City Hall.
City of Newport News	Complaints - City Services & Employees You may also call the Newport News Citizen's Assistance Line at (757)926-8000, the City Manager's Office/Office of Communications & Community Relations at (757)926-8501.	e-mail city@nngov.com	Residents who have a complaint about a City service or the professional conduct of employees while on the job are encouraged to contact the department director that is responsible for that service for assistance.
City of Newport News	Fingerprinting For more information, contact the Newport News Sheriff's Office at (757)926-8747.		Through the Keeping Kids Safe program the Newport News Sheriff's Office fingerprints children at numerous community events and gives the fingerprint cards to the parents.
City of Newport News	Flood Assistance Program For more information call (757)926-8611	www.nngov.com/engineering	The City adopted a Flood Assistance Program (FAP) to assist residents who live in floodplains. Residents whose homes are in floodplains and

			have a finished floor below the 100-year flood level can apply to the Department of Engineering for public acquisition of their property.
City of Newport News	Flood Zone call (757)926-8611		To determine what areas of the City are in a flood zone, visit the Department of Engineering on the 8th floor of City Hall.
City of Newport News	Information, Public Call (757)926-8501 Virginia Information Providers Network at 1-877-482-3468	www.virginia.gov	The Office of Communications & Community Relations located within the City Manager's Office provides information on local City-related meetings, projects and other activities; and coordinates media relations. For information and referral on state government offices or agencies, call the Virginia Information Providers Network.
City of Newport News	Magistrate's Office call (757)926-8475		The Magistrate's Office issues criminal warrants and sets the conditions of bail and release of defendants.
City of Newport News	Mayor's Youth Commission For information, contact the Office on Children, Youth and Families at (757)597-2801	www.nngov.com/children-youth-families/mayors-youth-commission	The Mayor's Youth Commission involves students who act as liaisons between the youth of the City and City Council, and participants in a variety of projects throughout the City.
City of Newport News	Personal Property Tax For information call the Commissioner of the Revenue at (757)926-8657 2400 Washington Avenue, Newport News, VA 23607 Commissioner of the Revenue Satellite Office, 12912 Jefferson Avenue, Newport News, VA 23607	www.nngov.com/commissioner-of-the-revenue	The Commissioner of the Revenue assesses a personal property tax for registered vehicles such as mobile homes, cars, trucks, buses, motorcycles, motor homes, trailers, boats, boat motors and aircraft with the exception of those exempted by law. A property return must be filed with the Commissioner of the Revenue, 2400 Washington Avenue, Newport News, VA 23607 or at the Commissioner of the Revenue Satellite Office, 12912 Jefferson Avenue, Newport News, VA 23607 on or before February 15 of each year or within 30 days of the transfer of title or move into Newport News. Vehicles not registered with the Virginia State Division of Motor Vehicles (DMV) or the Newport News Commissioner of the Revenue are also subject to the tax if the property is normally garaged, docked or parked in Newport News.

City of Newport News	<p>Real Estate Property Tax Abatement For more information, visit the Department of Development, 3rd floor, City Hall or call (757)926-8428.</p>		A five year property tax assessment reduction may be available when an older commercial structure has been extensively renovated.
City of Newport News	<p>Registration Procedures Citizens may obtain a voter registration application by calling the Registrar's Office at (757)926-8683.</p>		You may register to vote up to 28 days before a general or primary election and up to six days before a special election. The Commonwealth of Virginia does not require a citizen to declare a party when registering to vote. You must notify the Registrar in writing of any change of address. Citizens may obtain a voter registration application by calling the Registrar's Office at (757)926-8683. Citizens may also pick up applications at U.S. Post Offices in Newport News and at all Newport News public libraries.
City of Newport News	<p>State Income Tax For information, call (757)926-8653.</p>	www.nngov.com/commissioner-of-the-revenue	State income tax returns are due May 1. Tax forms are located in the Commissioner of the Revenue's Office located in the City Hall Annex and at the Commissioner of Revenue satellite office at 12912 Jefferson Avenue. Staff members at both locations are available to assist and prepare tax returns for individuals.
City of Newport News	<p>Vehicles Sold/Moved Out Of Newport News For information, call the Commissioner of the Revenue's office at (757)926-8657.</p>		If you sell or move a vehicle from Newport News, you must write to the Commissioner of the Revenue, 2400 Washington Avenue, Newport News, VA 23607, to notify the office of the date you sold or moved the vehicle so that you are no longer assessed for personal property tax on that vehicle.
Utilities	<p>Drainage Information/Problems Public Works at (757)269-2750</p>		For ditch and storm sewer maintenance or mosquito concerns, call the Wastewater Division of the Department of Public Works at (757)269-2750. Hurricane season is June 1 through November 30, so it is wise to be prepared. Prior to forecasted storms, make a visual inspection of the drainage systems on or around your property. For blockages, structural damage or

			other maintenance concerns, call (757)269-2700 and a crew will be dispatched to investigate.
Utilities	Sanitary Sewer Connection call (757) 926-8611		The Department of Engineering processes applications for connections to the public sewage collection systems. For information on these connections, visit the Department of Engineering located on the 8th floor of City Hall
Utilities	Sanitary Sewer Connection Fee Deferral call (757)926-8611		The Department of Engineering processes applications for connections to the public sewage collection systems. For information on these connections, visit the Department of Engineering located on the 8th floor of City Hall.
Utilities	Sewer Stoppages (757)269-2750		For information on sewer stoppages and other maintenance concerns, call the Department of Public Works Customer Service Center.
Utilities	Stormwater Management Program call (757)926-8611	www.nngov.com/engineering	The Department of Engineering's Stormwater Management Division handles drainage complaints, street flooding and ditch flooding. The City Stormwater Management Program includes programs and policies that are designed to preserve and enhance the quality of stormwater runoff, control the quantity of stormwater runoff, reduce erosion and prevent flooding. For information, visit the Department of Engineering located on the 8th floor of City Hall.
Utilities	Water Service Customer Service Office located at 2600 Washington Avenue, 1st floor or at the branch office located at 700 Town Center Drive, 1st floor, or call (757)926-1000, Mondays-Fridays, 8:00 a.m. to 5:00 p.m. TDD, dial (757)873-0899. Emergencies on nights, holidays and weekends, dial (757)234-4800.	www.nngov.com/waterworks	For information about turn on and turn off, rates and charges, water quality, conservation and other water service issues, visit the Department of Public Utilities (Newport News Waterworks) Customer Service Office.
DMV	Driver's License – Adults	www.dmv.virginia.gov	A Virginia driver's license is required within six months from the date of residency. New out-of-

	For information, call DMV at 1-866-368- 5463		state drivers may turn in their valid out-of-state driver's license and take a vision test at the Virginia Department of Motor Vehicles (DMV) located at 12730 Patrick Henry Drive. New drivers are required to take a written test, vision check and driving ability test.
DMV	Juveniles	www.dmv.virginia.gov	Learners permits are granted beginning at age 15 and 6 months (15 1/2).
DMV	Vehicle Registration/Title/License Plates/Insurance For information, call DMV at 1-866-368-5463		Vehicles owned and operated in Virginia must be registered, titled, have Virginia license plates on the front and rear of the vehicle and have insurance. New residents must register their vehicle with the Virginia Department of Motor Vehicles (DMV) within 30 days from date of residence.
Miscellaneous	Birth And Death Certificates Office of Vital Records, P.O. Box 1000, Richmond, VA 23208, (804) 662-6200.	www.vdh.virginia.gov	Certified copies of birth and death certificates for individuals who were born or died in Newport News are issued by the Virginia Department of Public Health, Office of Vital Records, P.O. Box 1000, Richmond, VA 23208, (804) 662-6200. A fee is charged for each copy requested. Applications for birth and death certificates may be obtained from the Peninsula Health Center, 416 J. Clyde Morris Boulevard.
Miscellaneous	Bookmobile Service (757)591-4858		The Bookmobile Service is available for selected areas of the City. For locations and times, call the Main Street Library and Outreach Services at (757)591-4858.
Miscellaneous	Consumer Affairs call 1-800-552-9963	www.vdacs.virginia.gov	For information from the Virginia Division of Consumer Protection and the Virginia Department of Agriculture & Consumer Services line regarding consumer issues, including consumer protection (private citizen complaints against businesses, landlords, etc.) and other information on businesses, charities, consumer laws, health spas and other organizations.
Miscellaneous	Consumer Education call 1-800-552-9963	www.ext.vt.edu	For information on purchasing quality household goods at the lowest prices, call Virginia Cooperative Extension.

Miscellaneous	Inspection Sticker For information, call the Virginia State Police at (757)925-2432.	www.vsp.virginia.gov .	Vehicles owned and operated in Virginia must be inspected once a year.
Miscellaneous	Law Library For information, call (757)926-8678. 1st floor of the Newport News Courthouse at 2501 Washington Avenue.		The Public Law Library is located on the 1st floor of the Newport News Courthouse at 2501 Washington Avenue. The collection consists of material dealing with local, state and federal law. The Public Law Library is open to the public, but materials are not available for loan. A photocopy machine is available for a fee.
Miscellaneous	Library Cards For information, call any Newport News Public Library or call (757)926-1350.		Library cards are issued on an individual basis and are valid at all Newport News Public Libraries. Loan periods and restrictions vary based on the material borrowed. Books, cassettes, videocassettes, CDs and DVDs are available for loan. Books may be returned to any public library in Newport News. Fines are assessed on overdue materials. There is a replacement fee for library cards.
Miscellaneous	Neighborhood Watch call Police Community Programs at (757)928-4295	www.nngov.com/police	There are over 200 Neighborhood Crime Watch programs throughout the City through which citizens work together with the Police Department to reduce crime in their neighborhoods. For information on upcoming meetings and activities or to establish or revitalize a Crime Watch Group, or call Police Community Programs.
Miscellaneous	Story-Time Session (757) call 247-8875	www.nngov.com/library	The Department of Libraries & Information Services provides story-time sessions for young children. For information
Court Services & Information	Child Custody/Child Support Division of Child Support Enforcement at 1-800-462-8386 Court Services Unit located at 2600 Washington Avenue, 5th floor or call (757)926-8781.		Citizens requiring assistance in obtaining an administrative or court order and enforcement, may contact a private attorney or the Division of Child Support Enforcement at 1-800-462-8386. If all parties are located in Virginia, assistance may be obtained from the Court Services Unit located at 2600 Washington Avenue, 5th floor or call 926-8781. Low income citizens may also obtain

	For information on existing court orders, visit the Newport News Juvenile & Domestic Relations Court located at 2501 Huntington Avenue or call (757)926-3603.		assistance from Legal Services of Eastern Virginia at 1-866-534-5243.
Court Services & Information	Divorce/Name Changes To obtain a copy of a divorce decree, visit the Circuit Court, 2500 Washington Avenue, or call (757)926-8561.	www.vsb.org	Divorce suits and name changes are filed with the Clerk of the Newport News Circuit Court. Citizens should contact a private attorney. For a list of attorneys, see the phone book or contact the Virginia Lawyer Referral Service at 1-800-552-7977. Low income citizens may obtain assistance from Legal Services of Eastern Virginia at 1-866-534-5243.
Court Services & Information	Expungements Contact the Clerk of the Newport News Circuit Court at (757)926-8561.		Citizens who have been charged with a criminal offense may be entitled to have the record of that arrest expunged (erased) from their history if their trial resulted in a verdict of not guilty or if the Commonwealth's Attorney chose not to prosecute. There is a fee to file for an expungement.
Court Services & Information	General District Courts For more information, visit the General District Courts located at 2500 Washington Avenue or call the Civil Division at (757)926-3520, Criminal Division at (757)926-8811 or Traffic Division at (757)926-8725.		The three divisions of the General District Court are the Civil Division, Criminal Division and the Traffic Division. The General District Court Civil Division is considered the small claims court in Virginia.
Court Services & Information	Juvenile & Domestic Relations District Court For more information, visit the Juvenile & Domestic Relations District Court located at 2501 Huntington Avenue or call (757)926-3603.		The Juvenile & Domestic Relations District Court has jurisdiction over cases involving child abuse and neglect, the custody and support of children, and juveniles charged with law violations.

Court Services & Information	<p>Marriage License For information, call (757)926-8580. Newport News Circuit Court located at 2500 Washington Avenue on the 1st floor.</p>		Marriage licenses are issued in the Office of the Clerk of the Newport News Circuit Court located at 2500 Washington Avenue on the 1st floor.
Court Services & Information	<p>Notary Public For information, call (757)926-8561.</p>	www.soc.state.va.us	Applications to become a Virginia Notary Public can be obtained from the Clerk of the Newport News Circuit Court located at 2500 Washington Avenue. When completed, applications are sent to the Secretary of the Commonwealth in Richmond, Virginia along with the required fee. When the Notary Commission is granted, the applicant must appear before the Clerk of the Newport News Circuit Court to take the oath of office and pay a qualification fee.
Court Services & Information	<p>Spousal Support Court Services Unit located at 2600 Washington Avenue, 5th floor or call (757)926-8781.</p>		For information on spousal support, contact a private attorney, or for a fee, where both persons reside in Virginia, assistance may be obtained through the Court Services Unit located at 2600 Washington Avenue, 5th floor or call 926-8781. Low income citizens may also obtain assistance from Legal Services of Eastern Virginia at 1-866-534-5243. For enforcement of a spousal support order, call the court that issued the order. For information on enforcement of spousal support associated with a child support order, call the Division of Child Support Enforcement at 1-800-462-8386.
Court Services & Information	<p>Traffic Fines Call the Traffic Division of the General District Court information line at (757)926-8876.</p>		For information on fees and fines related to traffic infractions.
Court Services & Information	<p>Victim-Witness Assistance For more information about this service, call the</p>	www.nngov.com/commonwealth-s-attorney .	The Victim-Witness Assistance Program focuses on follow-up assistance for victims of violent crimes. It is administered through the Commonwealth's Attorney's Office and is

	Commonwealth's Attorney's Office at (757)926-7443.		designed to assist victims and witnesses as they interact with the Criminal Justice System.