

## State Contact Information for Distance Learning Students

The U.S. Department of Education requires disclosure to consumers residing in all states. The list below provides contact information for all 50 states, the District of Columbia, and Puerto Rico. It should not be construed as informative of agency regulation, where an institution is licensed or in which states an institution is required to be licensed.

### Alabama

Alabama Commission on Higher Education  
PO Box 302000  
Montgomery, AL 36130-2000  
<https://www.accs.cc/index.cfm/contact/>

### Alaska

Alaska Commission on Postsecondary Education  
PO Box 110505  
Juneau, AK 99811-0505  
[customer.service@alaska.gov](mailto:customer.service@alaska.gov)

### Arizona

Arizona State Board for Private Postsecondary Education  
1400 W. Washington Street  
Room 260  
Phoenix, AZ 85007  
<https://ppse.az.gov/complaint>

### Arkansas

Arkansas Higher Education Coordinating Board  
Arkansas Department of Higher Education  
114 East Capitol Ave  
Little Rock, AR 72201  
[ADHE\\_Info@adhe.edu](mailto:ADHE_Info@adhe.edu)  
<http://www.adhe.edu/institutions/academic-affairs/institutional-certification-advisory-committee/grievance-form>

## **California**

Attorney General's Office  
California Department of Justice  
Attn: Public Inquiry Unit  
P.O. Box 9044255  
Sacramento, CA 94244-2550

[http://ag.ca.gov/contact/complaint\\_form.php?cmplt=PL](http://ag.ca.gov/contact/complaint_form.php?cmplt=PL)

## **Colorado**

Colorado Department of Higher Education  
1560 Broadway, Suite 1600  
Denver, CO 80202

<http://highered.colorado.gov/Academics/Complaints/default.html>

## **Connecticut**

Connecticut Department of Higher Education  
61 Woodland Street  
Hartford, CT 06105-2326

[info@ctdhe.org](mailto:info@ctdhe.org)

## **Delaware**

Delaware Higher Education Office  
Carvel State Office Building, 5th Floor  
820 N. French Street  
Wilmington, DE 19801-3509

[dheo@doe.k12.de.us](mailto:dheo@doe.k12.de.us)

## **District of Columbia**

District of Columbia Office of the State Superintendent of Education  
Education Licensure Commission  
810 First Street, NE  
9th Floor  
Washington, DC 20002

<http://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints>

## Florida

Florida Commission on Independent Education  
325 W. Gaines Street  
Suite 1414

Tallahassee, FL 32399-0400

[\*\*Commissioner@fldoe.org\*\*](mailto:Commissioner@fldoe.org)

[\*\*http://www.fldoe.org/schools/higher-ed/fl-college-system/about-us/complaints.stml\*\*](http://www.fldoe.org/schools/higher-ed/fl-college-system/about-us/complaints.stml)

## Georgia

Georgia Nonpublic Postsecondary Education Commission  
2082 E. Exchange Pl. #220  
Tucker, GA 30084-5334

[\*\*https://gnpec.georgia.gov/\*\*](https://gnpec.georgia.gov/)

[\*\*https://gnpec.georgia.gov/student-complaints\*\*](https://gnpec.georgia.gov/student-complaints)

## Hawaii

Hawaii State Board of Education  
PO Box 2360  
Honolulu, HI 96804

[\*\*ocp@dcca.hawaii.gov\*\*](mailto:ocp@dcca.hawaii.gov)

[\*\*http://hawaii.gov/dcca/ocp/consumer\\_complaint\*\*](http://hawaii.gov/dcca/ocp/consumer_complaint)

## Idaho

Idaho State Board of Education  
Attn: State Coordinator for Private Colleges and Proprietary Schools  
650 West State Street  
PO Box 83720  
Boise, ID 83720-0037

[\*\*https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/\*\*](https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/)

## Illinois

Illinois Board of Higher Education  
431 East Adams, 2nd Floor  
Springfield, IL 62701-1404

[\*\*info@ibhe.org\*\*](mailto:info@ibhe.org)

Institutional Complaint Hotline: (217) 557-7359

## **Indiana**

Indiana Commission on Proprietary Education  
Attn: Director of Regulatory Compliance  
302 W Washington Street, Room E201  
Indianapolis, IN 46204  
<http://www.in.gov/che/2744.htm>

## **Iowa**

Iowa Student Aid Commission  
603 E. 12th Street, 5th Floor  
Des Moines, IA 50319  
[info@iowacollegeaid.gov](mailto:info@iowacollegeaid.gov)  
<https://www.iowacollegeaid.gov/sdrf-start>

## **Kansas**

Kansas Board of Regents  
1000 SW Jackson Street, Suite 520  
Topeka, KS 66612-1368  
[http://www.kansasregents.org/academic\\_affairs/private\\_out\\_of\\_state/complaint\\_p  
rocess](http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process)

## **Kentucky**

Kentucky Council on Postsecondary Education  
1024 Capital Center Dr. #320  
Frankfort, KY 40601-7512  
[http://cpe.ky.gov/campuses/consumer\\_complaint.html](http://cpe.ky.gov/campuses/consumer_complaint.html)

Kentucky Commission for Proprietary Education  
300 Sower Boulevard, 4th Floor  
Frankfort, KY 40601  
[http://kcpe.ky.gov/student\\_resources.htm](http://kcpe.ky.gov/student_resources.htm)

## **Louisiana**

Louisiana Board of Regents  
PO Box 3677  
Baton Rouge, LA 70821-3677  
[https://regents.la.gov/divisions/planning-research-and-academic-  
affairs/institutional-licensure/sara/](https://regents.la.gov/divisions/planning-research-and-academic-affairs/institutional-licensure/sara/)

## **Maine**

Maine Department of Education  
Complaint Investigator  
23 State House Station  
Augusta, ME 04333-0023  
[jonathan.braff@maine.gov](mailto:jonathan.braff@maine.gov)

## **Maryland**

Maryland Higher Education Commission  
839 Bestgate Road, Suite 400  
Annapolis, MD 21401-3013  
[http://mhec.maryland.gov/institutions\\_training/Pages/career/pes/complaint.aspx](http://mhec.maryland.gov/institutions_training/Pages/career/pes/complaint.aspx)

## **Massachusetts**

Massachusetts Board of Higher Education  
One Ashburton Place  
Room 1401  
Boston, MA 02108  
<http://www.mass.edu/forstufam/complaints/complaints.asp>

## **Michigan**

Office of the Attorney General of the State of Michigan  
Consumer Protection Division  
P.O. Box 30213  
Lansing, MI 48909-7713  
[https://www.michigan.gov/lara/0,4601,7-154-89334\\_61343\\_35414\\_60647\\_2739---,00.html](https://www.michigan.gov/lara/0,4601,7-154-89334_61343_35414_60647_2739---,00.html)

## **Minnesota**

Minnesota Office of Higher Education  
1450 Energy Park Drive, Suite 350  
St. Paul, MN 55108-5227  
<http://www.ohe.state.mn.us/sPages/oheContact.cfm>

## **Mississippi**

Mississippi Commission on College Accreditation  
3825 Ridgewood Road  
Jackson, MS 39211-6453  
<http://mississippi.edu/mcca/sara.asp>

## **Missouri**

Missouri Department of Higher Education  
205 Jefferson Street  
PO Box 1469  
Jefferson City, MO 65102-1469  
[info@dhe.mo.gov](mailto:info@dhe.mo.gov)

## **Montana**

Montana Office of Consumer Protection  
2225 11th Avenue  
P.O. Box 200151  
Helena, MT 59620-0151  
[contactocp@mt.gov](mailto:contactocp@mt.gov)  
<https://dojmt.gov/consumer/consumer-complaints/>

## **Nebraska**

Nebraska Coordinating Commission for Postsecondary Education  
PO Box 95005  
Lincoln, NE 68509-5005  
<https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions>

## **Nevada**

Nevada Commission on Postsecondary Education  
8778 South Maryland Parkway Suite 115  
Las Vegas, Nevada 89123  
Phone: (702) 486-7330  
[http://cpe.nv.gov/Students/Students\\_Home/](http://cpe.nv.gov/Students/Students_Home/)

## **New Hampshire**

New Hampshire Higher Education Commission  
3 Barrell Court #300  
Concord, NH 03301  
<http://education.nh.gov/highered/compliance-allegation.htm>

## **New Jersey**

New Jersey Office of the Secretary of Higher Education  
1 John Fitch Plaza  
10th Floor, PO Box 542  
Trenton, NJ 08625-0542  
Phone: (609) 292-4310

<https://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml>

## **New Mexico**

New Mexico Higher Education Department  
2044 Galisteo Street, Suite 4  
Santa Fe, NM 87505-2100  
Phone: (505) 476-8442

<http://www.hed.state.nm.us/institutions/complaints.aspx>

## **New York**

New York Office of College and University Evaluation  
New York State Education Department  
5 North Mezzanine  
Albany, NY 12234

[ocueinfo@mail.nysed.gov](mailto:ocueinfo@mail.nysed.gov)

<http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>

## **North Carolina**

North Carolina Consumer Protection Division  
Attorney General's Office  
Mail Service Center 9001  
Raleigh, NC 27699-9001

<http://www.ncdoj.com/Consumer/2-2-12-File-a-Complaint.aspx>

## **North Dakota**

North Dakota Department of Career and Technical Education  
State Capitol - 15th Floor  
600 E. Boulevard Ave. Dept. 270  
Bismarck, ND 58505-0610

[cte@nd.gov](mailto:cte@nd.gov)

## Ohio

Ohio State Board of Career Colleges and Schools

35 East Gay Street, Suite 403

Columbus, OH 43215-3138

<http://scr.ohio.gov/LinkClick.aspx?fileticket=%2bwaKHWPRAH8%3d&tabid=68>

## Oklahoma

Oklahoma State Regents for Higher Education

655 Research Parkway

Suite 200

Oklahoma City, OK 73104

<https://okhighered.org/current-college-students/complaints.shtml>

## Oregon

Oregon Department of Education

Private Career Schools Office

255 Capitol Street NE

Salem, OR 97310-0203

<http://www.ode.state.or.us/teachlearn/specialty/pcs/forms/complaint-procedures.doc>

## Pennsylvania

Pennsylvania Department of Education

333 Market Street

Harrisburg, PA 17126-0333

[https://www.education.pa.gov/Postsecondary-Adult/College%20and%20Career%20Education/Pages/State-Authorization-Reciprocity-Agreement-\(SARA\).aspx#tab-1](https://www.education.pa.gov/Postsecondary-Adult/College%20and%20Career%20Education/Pages/State-Authorization-Reciprocity-Agreement-(SARA).aspx#tab-1)

## Puerto Rico

Puerto Rico Council on Education

P.O. Box 19900

Ave. Ponce de Leon 268

Edificio Hato Rey Center Piso 15

Hato Rey, PR 00918

Phone: (787) 641-7100

<http://www.ce.pr.gov>



## **South Carolina**

South Carolina Commission on Higher Education

1122 Lady St., Suite 300

Columbia, SC 29201

[http://www.che.sc.gov/Portals/0/CHE\\_Docs/academicaffairs/license/Complaint\\_Procedures\\_and\\_Form.pdf](http://www.che.sc.gov/Portals/0/CHE_Docs/academicaffairs/license/Complaint_Procedures_and_Form.pdf)

## **South Dakota**

South Dakota Board of Regents

306 E. Capitol Ave, Suite 200

Pierre, SD 57501-2545

<https://www.sdbor.edu/administrative-offices/academics/SD-SARA/Pages/default.aspx>

## **Tennessee**

Tennessee Higher Education Commission

404 James Robertson Parkway

Suite 1900

Nashville, TN 37243

Phone: (615) 741-3605

<https://www.tn.gov/thec/article/frequently-asked-postsecondary-questions>

## **Texas**

Texas Higher Education Coordinating Board

1200 E. Anderson Lane

Austin, TX 78752

<http://www.theccb.state.tx.us/index.cfm?objectid=989FE9A0-2213-11E8-BC500050560100A9>

## **Utah**

Utah Division of Consumer Protection

160 East 300 South

Salt Lake City, UT 84111

[consumerprotection@utah.gov](mailto:consumerprotection@utah.gov)

<http://consumerprotection.utah.gov/complaints/index.html>

## **Vermont**

Vermont Department of Education  
State Board of Education  
120 State Street  
Montpelier, VT 05620-2501

<https://education.vermont.gov/documents/postsecondary-program-complaint-resolution>

## **Virginia**

State Council of Higher Education for Virginia  
101 N. 14th St., 10th Floor  
James Monroe Building  
Richmond, VA 23219  
Phone: (804) 371-2285

[communications@schev.edu](mailto:communications@schev.edu)

<http://www.schev.edu/index/students-and-parents/resources/student-complaints>

## **Washington**

Washington Student Achievement Council  
917 Lakeridge Way  
PO Box 43430  
Olympia, WA 98504-3430

[DegreeAuthorization@wsac.wa.gov](mailto:DegreeAuthorization@wsac.wa.gov)

<http://www.wsac.wa.gov/protecting-education-consumers>

## **West Virginia**

West Virginia Higher Education Policy Commission  
1018 Kanawha Blvd E., Ste 700  
Charleston, WV 25301-2800

<http://www.wvhepc.edu/inside-the-commission/special-initiatives/state-authorization-reciprocity-agreement-sara/>

## **Wisconsin**

Wisconsin Educational Approval Board  
30 W. Mifflin St., 9th Floor  
P.O. Box 8696  
Madison, WI 53708

[eabmail@eab.state.wi.us](mailto:eabmail@eab.state.wi.us)

<http://www.heab.state.wi.us/dlab/students.html#file>

## Wyoming

Wyoming Department of Education

2300 Capitol Avenue

Hathaway Building, 2nd Floor

Cheyenne, WY 82002-0050

<https://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing/>